

Safe Standard® – Country Annex: Zimbabwe / Republic of Zimbabwe (2025.1 Public Template)

Valid only for rentals occurring within Zimbabwe.

ENGLISH VERSION

1. National Legal Basis Relevant Zimbabwean laws: • Contract law (Roman-Dutch common-law heritage) • Consumer Protection Act (2020) • Electronic Transactions and Electronic Commerce Act • Electronic Signatures legal framework • Product Safety & Standards — Standards Association of Zimbabwe (SAZ) • High Court & Magistrates' Court civil procedure Jurisdiction: normally the court where the rental occurs unless otherwise agreed. Private rental agreements are valid under Zimbabwean civil-law principles.
2. Tax and Reporting Rental income is taxable. VAT: • Standard VAT rate: 14.5% Record keeping: minimum 6 years (ZIMRA – Zimbabwe Revenue Authority).
3. Liability and Insurance Liability requires: • negligence or breach • actual provable damage • causation Gross negligence or intent cannot be excluded. Template limits: • 270 USD per rental • 900 USD Mobility (unless prohibited by mandatory Zimbabwean consumer law) Recommended insurance: • Public liability insurance • Equipment/business insurance
4. Consumer Rights & Withdrawal Consumer Protection Act applies. No EU-style 14-day withdrawal for date-specific rentals. Refund rules: • Before handover: per agreement • After handover: only if defective, unsafe or unusable
5. Data Protection Applicable law: • Cyber and Data Protection Act (2021) Safe Standard® stores no personal data; Stripe processes payment data externally.
6. Enforcement & Cross-Border Cases Handled by Zimbabwean civil courts. Foreign judgments may be recognised under the Civil Matters (Mutual Assistance) Act. Arbitration allowed with written agreement.
7. Use of Templates in Zimbabwe Annex is internal reference only. Steps: 1. Rental Agreement (Country: Zimbabwe) 2. Focus Checklist at handover 3. Photo Rule — No notes = No damage = No photos 4. Use Damage Invoice if required 5. Annex is NOT provided to the renter.