

# Safe Standard® – Country Annex: Venezuela / República Bolivariana de Venezuela (2025.1 Public Template)

Valid only for rentals occurring within Venezuela.

## ENGLISH VERSION

1. National Legal Basis Relevant Venezuelan laws: • Civil Code of Venezuela – contracts, obligations, liability • Consumer Protection Law (Ley de Protección al Consumidor – INDEPABIS/SUNDDE) • E-Commerce and Electronic Signatures Law (Ley de Mensajes de Datos y Firmas Electrónicas) • Product Safety & Standards — COVENIN (Normas Venezolanas) • Civil Procedure Code Jurisdiction: typically the court where the rental occurs unless agreed otherwise. Private rental agreements are valid under Venezuelan civil-law principles.
2. Tax and Reporting Rental income is taxable. VAT (IVA): • Standard VAT rate: 16% Record keeping: minimum 5 years (SENIAT). High inflation may affect declared values.
3. Liability and Insurance Liability requires: • negligence or fault • actual provable damage • causation Gross negligence or intent cannot be excluded. Template limits: • 270 USD per rental • 900 USD Mobility (Valid unless overridden by national consumer-protection rules.) Recommended insurance: • Civil liability insurance • Equipment/business insurance
4. Consumer Rights & Withdrawal Consumer Protection Law applies. No EU-style 14-day withdrawal right for fixed-date rental services. Refund rules: • Before handover: per agreement • After handover: only if item is unsafe, defective, or unusable
5. Data Protection Applicable framework: • Ley de Protección de Datos Personales (developing/partial) Safe Standard® stores no personal data; Stripe processes payments externally.
6. Enforcement & Cross-Border Cases Handled by Venezuelan civil courts. Foreign judgments require exequatur. Arbitration allowed with written agreement.
7. Use of Templates in Venezuela Annex is internal reference only. Steps: 1. Rental Agreement (Country: Venezuela) 2. Focus Checklist at handover 3. Photo Rule — No notes = No damage = No photos 4. Use Damage Invoice when needed 5. Annex is NOT given to the renter.

## VERSIÓN EN ESPAÑOL

1. Base legal nacional Leyes relevantes: • Código Civil de Venezuela • Ley de Protección al Consumidor (SUNDDE) • Ley de Mensajes de Datos y Firmas Electrónicas • Normas COVENIN • Código de Procedimiento Civil
2. Impuestos y registros IVA: 16 % Conservación de documentos: 5 años.
3. Responsabilidad y seguro Límites: • 270 USD por alquiler • 900 USD Mobility
4. Derechos del consumidor No existe derecho de retractación de 14 días para servicios con fecha fija.
5. Protección de datos Marco en desarrollo.
6. Ejecución Los fallos extranjeros requieren exequátur.
7. Uso en Venezuela El anexo NO se entrega al arrendatario.