

Safe Standard® – Country Annex: Laos / Lao People's Democratic Republic (2025.1 Public Template)

Valid only for rentals occurring within Laos.

ENGLISH VERSION

1. National Legal Basis Relevant Lao laws: • Lao Civil Code (contracts, obligations, liability) • Law on Consumer Protection (2010) • Law on Electronic Transactions (ET Law) • Product Safety & Standards – Department of Standardization and Metrology • Civil Procedure Law Jurisdiction: court where the rental occurs unless agreed otherwise. Contract validity: private rental agreements are enforceable under Lao civil-law principles.
2. Tax and Reporting Rental income is taxable. VAT: • Standard VAT rate: 10% Record keeping: minimum 5 years (Tax Department rules).
3. Liability and Insurance Liability requires: • negligence or fault • actual provable damage • causation Gross negligence or intent cannot be excluded. Template limits: • 270 USD per rental • 900 USD for Mobility Recommended insurance: • Public liability insurance • Equipment/business insurance
4. Consumer Rights & Withdrawal Consumer Protection Law applies. No EU-style 14-day withdrawal right for fixed-date rental services. Refunds: • Before handover: per agreement • After handover: only for defective, unsafe, or unusable items.
5. Data Protection Laos has developing data-protection principles. Safe Standard® stores no personal data; Stripe processes payments externally.
6. Enforcement & Cross-Border Cases Handled by Lao civil courts. Foreign judgments require recognition by local courts. Arbitration allowed with written agreement.
7. Use of Templates in Laos Annex is internal reference only. Steps: 1. Rental Agreement (Country: Laos) 2. Focus Checklist at handover 3. Photo Rule — No notes = No damage = No photos 4. Damage Invoice if required 5. Annex is NOT shared with renter.